



PERFECT STORM PAYMENT & REFUND POLICY

Payments

1. All athlete accounts must be set up with a valid credit card or bank account information.
2. Regular fees for prep and all-star programs are processed on the first business day of each month. All other fees are due at the time of registration and may be processed at any time.
3. A \$40 NSF/late fee will be applied to any declined credit card payment or bank withdrawals that are returned.
4. Please note that none of our advertised fees include GST.

All-Star & Prep Cheerleading Refunds & Withdrawals

- The first program fee must be paid prior to the athlete's first practice. No exceptions.
- If an athlete withdraws prior to the start of the 2nd practice, a refund of fees paid less a \$125 administration fee will be given.
- All other program fees are not refundable once paid.
- Uniform, jacket, team gear, shoes, competition fees, travel fees - no refunds once paid.
- If an athlete withdraws after the start of the 2nd practice, there are no refunds but all future payments will be cancelled.

Programs that are 6 or more classes (including recreational cheer teams)

- More than 30 days prior to class start: Fee refunded minus a 15% cancellation fee.
- 15-30 days prior to class start: Fee refunded minus a 30% cancellation fee.
- Less than 15 days prior to class start to the start of second class: fee refunded minus a 50% cancellation fee. After the start of 2nd class there is no refund.

Programs that are 5 classes or less (including camps & clinics):

- More than 30 days prior to class start: Fee refunded minus a 15% cancellation fee.
- 15-30 days prior to class start: Fee refunded minus a 30% cancellation fee.
- Less than 15 days prior to class start: No refund unless a doctor's note provided. 50% refund with a doctor's note.

Funding

We recognize that some families apply for funding through agencies such as Jumpstart and/or Kidsport. Ideally all funding money is to be received before the start of the first class; however, we recognize that this is not always possible. As such, recreational athletes who are applying for funding must pay a \$50 deposit if they do not have their funding in place before the first class. If we do not receive full payment/funding by the start of the 3rd class, the athlete may not be permitted to participate.

Fundraising

Money earned through fundraising will be applied to your account on or by the 27th of each month. This transfer of funds can take up to 6 weeks to process following the completion of a fundraiser. If payments are due, they cannot be held while waiting for fundraising money to be applied to your account. Please note that credits earned from fundraising are not available for use until the parent association has completed their accounting on the fundraiser and transferred the funds to Perfect Storm Athletics.

Special Arrangements

We understand that from time to time circumstances arise that may result in a request for special arrangements of payments. We do our best to accommodate this whenever possible but late fees may still be applied. All requests for special arrangements must be done through our central accounts manager, Tasha Brennan. This will reduce errors and misunderstandings. Email: tasha@perfectstormathletics.com.

We have a “no pay, no play” policy in effect. Athletes whose accounts are not up to date may not be permitted to practice until their account is in good standing.

If classes are cancelled due to health restrictions, credits will be issued to accounts.

Withdrawal

Withdrawal from any program must be done in writing and emailed to your gym's email address:
edm@perfectstormathletics.com / shpk@perfectstormathletics.com / calg@perfectstormathletics.com